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#### HI, WE'RE SANDSTORM.





Janna Fiester she/her/hers Vice president of UX and Creative



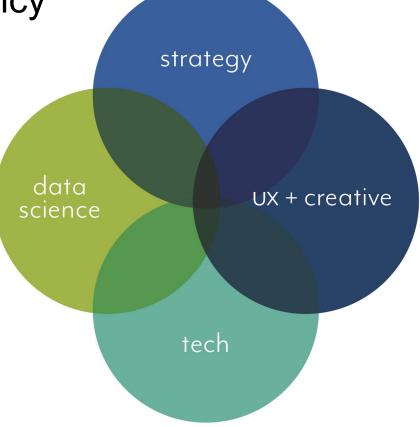
**Syd Hunsinger** they/them/theirs Product Owner, DEIB Specialist

sandstorm

### **ABOUT SANDSTORM**



- 25+ yr old digital experience design agency
- 15+ yrs building digital experiences for associations & nonprofits
- 4,600+ hrs of usability & UX research
- **CPACC** (Accessibility) certified
- **DEIB Specialist** (Diversity, Equity, Inclusion, and Belonging)
- WBENC certified (women-owned)





## **FUN FACT:** 1 in 4 US adults, or **27% of the US population**, have a disability.



https://www.cdc.gov/ncbddd/disabilityandhealth/infographic-disability-impacts-all.html



## NOT SO FUN FACT: Only 2% of all websites meet accessibility standards.



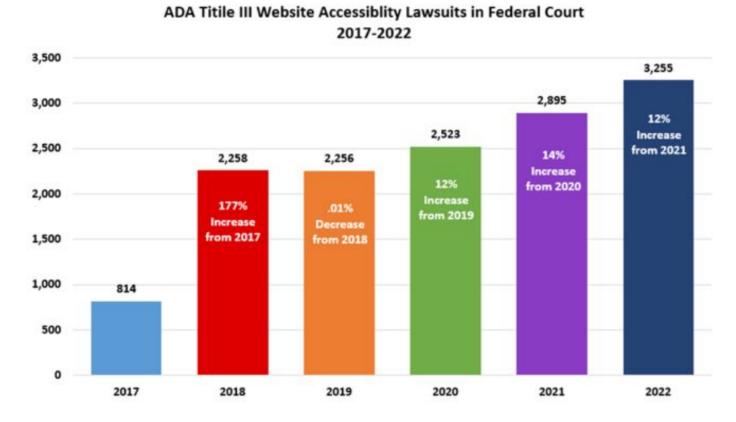
https://www.adweek.com/media/only-2-of-sites-meet-accessibility-standards-lets-change-that/#:~:text=Today's%20websites%20fail%20to %20meet,This%20affects%20millions%20of%20people.

### **NOT SO FUN FACT**



#### Almost 300% increase in website accessibility lawsuits since 2017.

Those are the ones that go to court. Cases that settle are even more.





### WE LOVE A TWO-FER

Many common accessibility issues are **resolved in content which can also help your SEO**.



https://www.cdc.gov/ncbddd/disabilityandhealth/infographic-disability-impacts-all.html

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# 1. The importance of effective writing can't be overstated

### FORMAT FOR SCANNABILITY



- One-sentence paragraphs are easier to read on the web.
   People generally skip big walls of text.
- Begin with the end. Put the most information first in a sentence, first in a paragraph, and first on the page.
- Use lots of sub-heads. These help people scan the page for the part they want to read. Make sure the subheads are descriptive.
- Cut extra words. The more unnecessary words you have, the more likely visitors are to miss the important ones.

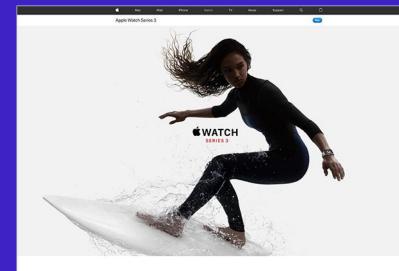
#### Relevant photos



#### Catchy headline

## Scannable subheads





#### Stay active. Stay healthy. Stay connected.

Monitor your health. Track your workouts. Get the motivation you need to achieve your finness goals. And stay connected to the people and information you care about. With Apple Watch Series 2, you can do it all — right from your wrist. Now starting at \$279

#### Three rings. One goal.

Stand, Move, and Exercise rings visualize the ways pointove solid day. See if you're sitting too much. Measure calories bound, And took few many muches al exercise you're drom. You can even share your rings with french. By new Activity competitions, and les smart coaching give you a nudge when you need it.





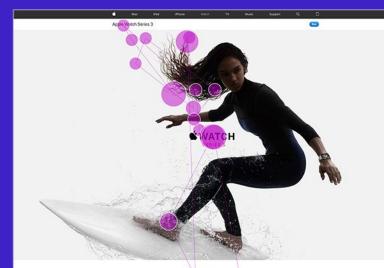
#### Take your workouts further.

Tack popular workputs like yoga, cycling, swimming, and hogh-intensity interval training. Track your runs with advanced bearves for runners like codence and pace alerts. Pair wivelessly with compatible gym equipment?. And situr monitoriad by streaming Apple Music and Apple Podciants.<sup>1</sup>

#### Keep your health top of mind.

Monitor your heart rate and get wennings when an unusually high or tow heart rate is detected. Apple Nation can also screen for imputer heart infyrm high is sogewere of an all distaliation. Emergency 505 kets you insteas an immediate call for high. The Boarter pao can also go you have you been manage everyday stress. And you can choose from a host of









#### **INCREASE READABILITY**



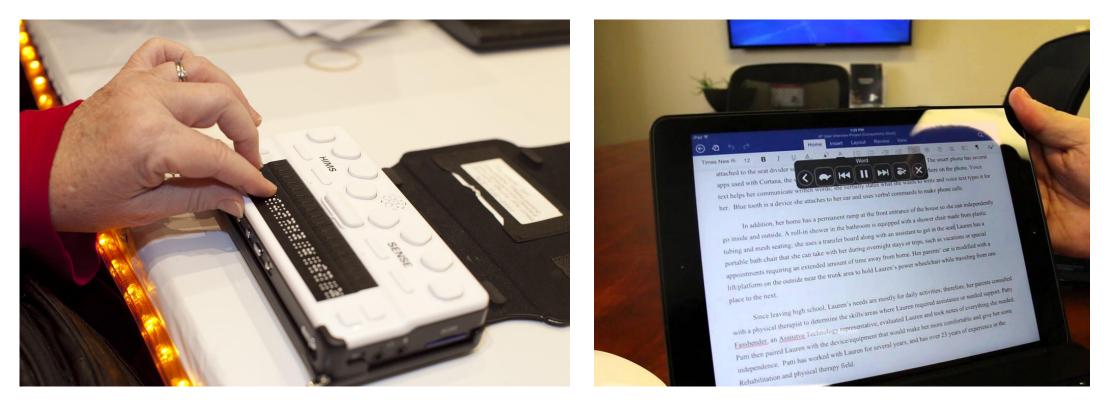
#### Bullets, numbered lists and tables

- ✓ If you can show **something in bullets or a table**, do.
- If you list a series in a paragraph, make it a bulleted or numbered list instead.
- Bolding keywords within each bullet (often at the beginning of the bullet) can make them even more scannable.

#### **ACCESSIBILITY TOOLS**



## Screen readers render text and image **content as speech or braille.**





## **FACT:** Fewer and fewer visitors are arriving through the homepage.







Keep your content scannable and free of jargon with short, easy-to-read paragraphs



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## 2. Utilize clear headings in a logical order



#### HEADINGS



## A heading is a word, phrase, or statement that starts a section of content, similar to a title.

Heading tags are **HTML elements** used to define the headings to **differentiate from the rest of content on a web page**.

#### A TALE OF TWO CITIES.

IN THREE BOOKS.

#### BOOK THE FIRST. RECALLED TO LIFE.

#### CHAPTER I.

#### THE PERIOD.

It was the best of times, it was the worst of times, it was the age of wisdom, it was the age of foolishness, it was the epoch of belief, it was the epoch of incredulity, it was the season of Light, it was the season of Darkness, it was the spring of hope, it was the winter of despair, we had everything before us, we had nothing before us, we were all going direct to Heaven, we were all going direct the other way—in short, the period was so far like the present period, that some of its noisiest authorities insisted on its being received, for good or for evil, in the superlative degree of comparison only.

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#### Think Of It Like...

#### the structure of a book.

- <h1> is the title of the book
- <h2> is the chapter title
- <h3> is a subsection of the chapter
- <h4> is a subsection of the subsection of the chapter
- ...and so on

#### APPROPRIATE HEADING STRUCTURE



<h1>Main Heading</h1> <h2>Sub Heading</h2> <h3>Sub Sub Heading</h3> <h2>Sub Heading</h2> <h3>Sub Sub Heading</h3> <h3>Sub Sub Heading</h3> h4>Sub Sub Sub Heading</h4> <h2>Sub Heading</h2>

This is the page title - your developer does the <h1>

Content admins are responsible for <h2>, <h3> and onward





Good headings provide a scannable roadmap of the content for all users



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## 3. Accurate metadata benefits everyone

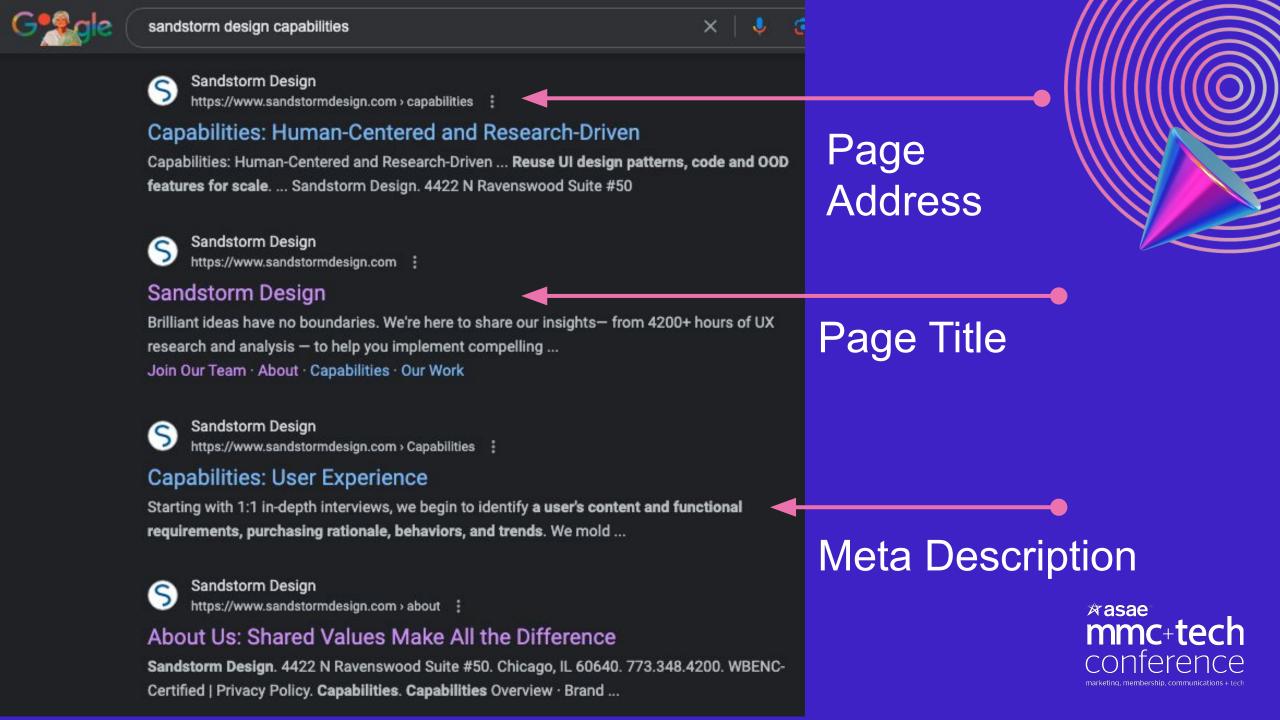




## WHAT IS METADATA? Metadata is simply data that

## describes other data.





### **METADATA BEST PRACTICES**



- ✓ **Title**: Under 60 characters. Includes primary key phrase
- Meta Description: Up to 300 characters and includes natural use of the primary keyword
- Headings: H1 includes primary keyword. Subheadings (H2, H3, etc.) include variation of primary keyword or secondary key phrase when appropriate
- Page Address: e.g./your-keyword-here, whenever possible



## TAKEAWAY:

Page titles, meta descriptions, and page addresses all inform users they're in the right place, so choose keywords carefully!



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# 4. Alt text isn't just important; it's a necessity



### THERE ARE THREE KINDS OF ALT TEXT:



#### **Standard Alt Text**

- Less than 250 characters
- Conveys the purpose of an image (e.g. "Search" vs "Magnifying Glass")

#### **Short Description**

- More than 250 characters
- Conveys the purpose of an image
- Image is more complex
- Might involve a person or a group of people

#### **Long Description**

- Can be as long as you need
- Used for complicated images (e.g. infographics) or charts
- Need an HTML equivalent
- Also requires alt text





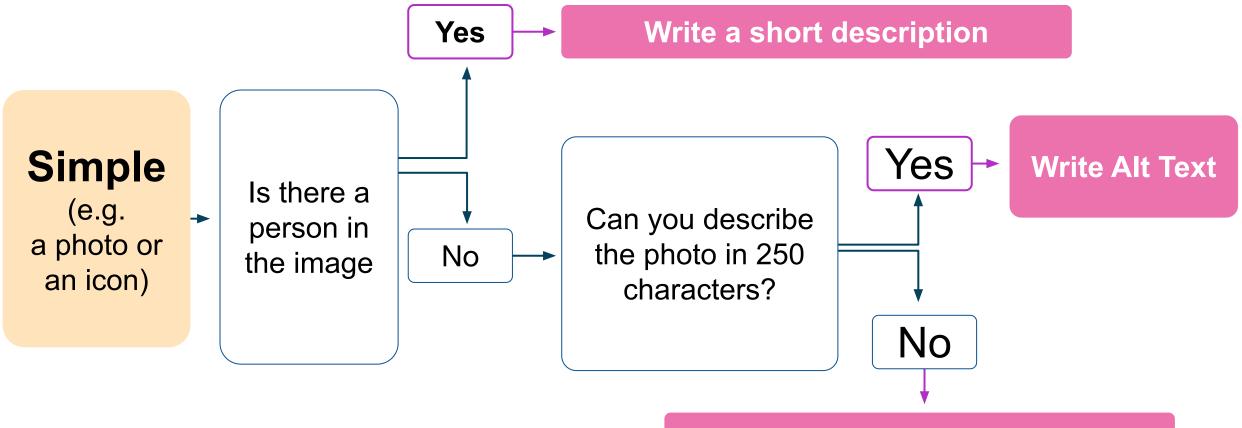


## QUESTION: Start by answering the question, "Is my image simple or complex?"



#### FOR SIMPLE IMAGES





Write a short description

#### **FOR COMPLEX IMAGES**



#### Complex (e.g. a chart → an or graph) d

Write Alt Text and an image description



## **TAKEAWAY:**

All images need to have alt text, and you can use the target keyword when it makes sense



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## 5. Text-heavy images need an HTML equivalent



#### EXAMPLES OF TEXT-HEAVY IMAGES



- Event Banners: Images with event date, time, and location information
- Logo Collages: Many sponsor or supporter logos on a single canvas
- Hero Images: Banners at the top of overview pages, but with headline text on top
- Infographics: In-depth graphic meant to help explain or visualize a lot of data

...and many more

### **HTML EVENT INFORMATION**

Live text version of all event information: ✓ Title ✓ Date

Location

Home > Events > 2024 ACG Nebraska | April Breakfast Meeting with Nikki Osborn

#### 2024 ACG Nebraska | April Breakfast Meeting with Nikki Osborn

Share:

April Breakfast Meeting Nikki Osborn Founder, Meridian Clinical Research

Thursday, April 25 2024

**Event Details** 

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When: April 25, 2024 7 AM - 9 AM CDT

Where:

lebraska

Happy Hollow Country Club 1701 South 105th Street Omaha, NE 68124 United States

ADD TO CALENDAR

#### LOGO COLLAGES



Official Sponsor of Growth<sup>sm</sup>

## Make logo collages accessible

- Upload individual logos
- Alt text for each logo
- Link to sponsor websites







Endorsed Partners







Growth Leader













# Advancing a More Just and Humane Society

DISCOVER THE CROWN DISTINCTIONS >

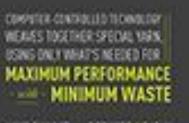


REQUEST INFORMATION 🖸

## INFOGRAPHICS

Infographics are a prime opportunity to make use of a long description, which allows for HTML markup, or a transcript visible on the page to all users.

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2 MILLION FORM

CES

02 👷

LIGHTWEIGHT // LESS WASTE



1.2

101 HOUSE

44

5.6

#### WHY MAGNESIUM? GOOD HEALTH & WELL-BEING'





conference

Like calcium, magnesium is found abundantly in the human body and is vital for our health and well-being.\*



ĸ	Alternative text *	
	Why Magnesium? - See Long Description	
1112	Short description of the image used by screen readers ar	d displayed when the image is not loaded. This is important for accessibil
-	🖹 Why Magnesium Infographic.jpg (964.26 KB)	Remove

#### Long Description

#### Why Magnesium?

#### Good Health & Well-Being\*

Like calcium, magnesium is found abundantly in the human body and is vital for our health and well-being.

#### SO Magnificent!

- Vital Mineral Nutrient
- Cofactor in 300+ Metabolic Processes\*
- Works with Calcium to Maintain Bone Health\*
- Supports Healthy Blood Glucose Management\*
- Supports Energy Production\*
- Promotes Restful Sleep\*

#### Did You Know?

Although magnesium is found abundantly in our body with a healthy diet, recent research has shown that magnesium





Leverage HTML content wherever you can, as it is easier for search engines to index



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# 6. Keyword stuffing doesn't help anyone



## WHAT IS KEYWORD STUFFING



#### Keyword stuffing is a tactic where a **writer forces keywords unnaturally** into their content **to rank better for SEO**.

# HERE'S AN EXAMPLE...



Here we have calculated **what time it will be 18 hours from 11am.** In other words, what is **11am plus 18 hours**? It does not matter if it is 11am today or any other day from the past or future.

To clarify, when we say **18 hours from 11am** we mean **18 hours after 11am** or **18 hours forward from 11am**.

We of course took into account that there are twenty-four hours in a day, which include twelve hours in the am and twelve hours in the pm. **18 hours from 11am:** 

#### 5 AM



# Choose one primary keyword for your page and find other naturally occurring keywords to highlight as you go.

TIP:



# **USING KEYWORDS CORRECTLY**



 Use the keyword phrase, keyword stuffing, liberally in the content, but because it is the primary topic, this makes it seem very natural.

#### https://ahrefs.com/seo/glossary/keyword-stuffing

# Keyword Stuffing

#### What is Keyword Stuffing?

Keyword stuffing refers to the excessive use of a target keyword in on-page content with the intention of ranking for that keyword. Google considers keyword stuffing as a spam technique and lists it in its spam policies.

Examples of today's keyword stuffing include adding lists of phone numbers without added value, blocks of text that list cities and regions that a web page is trying to rank for, or repeating the same words or phrases so often that it sounds unnatural.

Also, keyword stuffing can be used in anchor texts and URLs.

Keyword stuffing used to be effective in the past when search engines relied on simpler methods and algorithms to find relevant content. Today keyword stuffing does not work that well.





# For every 100 words you write, use your target keyword 1 time



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# 7. Link text needs to be clear and descriptive



More information here, here and here.

Fill in this <u>form</u> by the end of the day.

Check the security policy by this <u>link</u>.

A user in the den of bad links

# GOOD TEXT LINKS = GOOD UX & ACCESSIBILITY



#### As for assistive technology:

- Screen readers can be programmed to only read links
- Speech recognition tools can be programmed
   to open a link after a specific voice command

# **GOOD AND BAD EXAMPLES**



Links for "education."

"publications," "books",

"courses" and "webinars" are

good - short and descriptive.

Get all the Advantages for a Lower Rate

Al Group Program Application (Firm)

JOIN NOW! Make a total commitment to professionalism!

Appraisal Institute Benefits Include:

- Discounts on education and publications, including books, courses, seminars and webinars
- 24/7 online access to the Appraisal Institute's Y.T. and Louise Lee <u>Lum Library</u>, which carries thousands of articles, research reports—and more
- Free guidance on professional practice issues through the Appraisal Institute Ethics & Counseling area

Learn more about the vast array of benefits that can sharpen your competitive edge.

X

This **"Learn more" link is ambiguous,** and doesn't tell you where you'd go if removed from context.

# **EVEN MORE EXAMPLES**





- 1 Visit <u>http://www.kent.edu/webteam/drupal-training-manual</u> for more information.
- **1** Visit the <u>Web and Social Media Services website</u> for more information.



- **2** To learn about accessibility guidelines and web standards, <u>click here</u>.
- 2 Learn more about <u>accessibility guidelines and web standards</u>.



- **3** Information for Current <u>Students</u>. Information for New <u>Students</u>.
- **3** Information for <u>Current Students</u>. Information for <u>New Students</u>.

# GOOD TEXT LINKS = GOOD UX & ACCESSIBILITY



### Use unique text link language

- AVOID <u>click here</u> and <u>read more</u>
- Buttonize special links
- Group links together
- Download links need inform about the file format and size





# Make sure your links don't just say 'read more' or 'click here'



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# 8. Links need predictable behavior

# **COMMON LINK BEHAVIOR**



- ✓ **Buttons** inherently imply a user is taking an action.
- External links need an indicator so users know they're leaving.
- Files need to be identified, so users know a download will begin.
- Crosslinking between pages on the site

#### Register for CTPF's Spring Town Hall Webinar

News April 29, 2024

# External Link

CTPF will offer a quarterly Town Hall webinar hosted by Executive Director Carlton W. Lenoir, Sr. on May 9, 2024, at 4:00 p.m. The webinar will offer a general overview of Fund operations and offer reminders for the spring. The webinar is expected to last about 40 minutes.

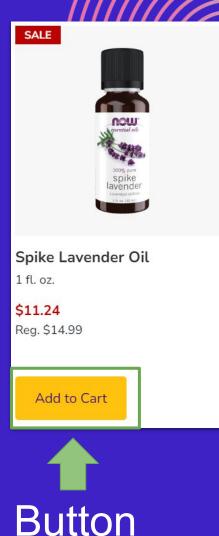
Register in advance for this webinar 🗹

Watch this webinar about mastering skills and technology that can help track down those hardto-find deals, and pave your way to a more successful career.

Document



Download the Deck D





# **CROSSLINKING OPPORTUNITIES**



- ✓ Access pages that are the **next level down**
- Go to the page that comes next in the navigation
- ✓ **Use tools** to execute what you've just discussed
- Find ways to contact, purchase or share on social networks



# TIP: When removing old content, ensure you have a redirect strategy in place.







Clearly label buttons and links as PDFs, external links, automatic downloads, and so on



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# 9. Colors need to have appropriate contrast ratios



# WHY IS THIS IMPORTANT?

Some users have trouble discerning color.

**Ensuring appropriate contrast** means the are able to easily consume the content on your website.



# FREE TOOL: CONTRAST CHECKER



Contrast Checker					
<u>Home</u> > <u>Resources</u> > Co	<u>Contrast and Color</u> Accessibility				
Foreground Color #757575 Lightness	Background Color #FFFFFF Lightness permalink	<ul> <li>Quick Reference: Testing Web Content for Accessibility</li> <li>Web Accessibility for Designers</li> <li>Link Contrast Checker</li> </ul>			
WCAG AA: Pass		_			
WCAG AAA: Fail	The five boxing wizards jump quickly.				
Large Text					
WCAG AA: Pass WCAG AAA: Pass	The five boxing wizards jump quickly.				
Graphical Objects a	_				
WCAG AA: Pass	$\checkmark$				

FREE TOOL: https://webaim.org/resources/contrastchecker/



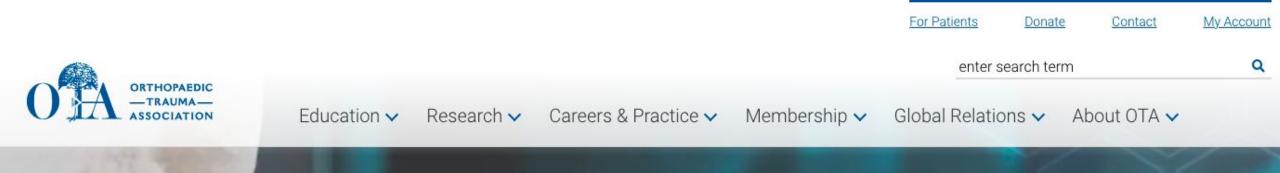
# GOOD NEWS: Most colors are set by the default styles of your website and aren't easily changed...





## ...but when it comes to images, charts, and so on, content admins still have impact.





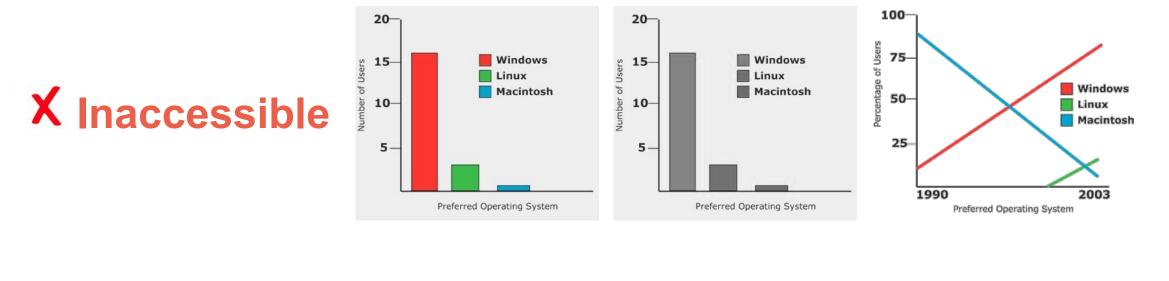
#### ORTHOPAEDIC TRAUMA ASSOCIATION

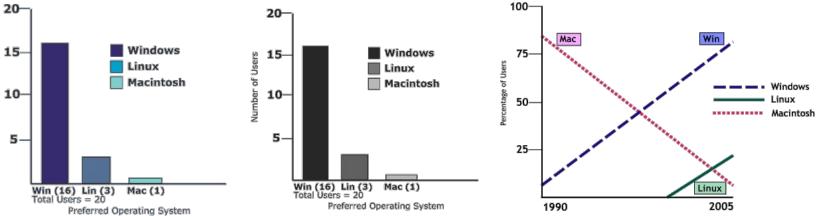
### PROMOTING EXCELLENCE IN ORTHOPAEDIC TRAUMA EDUCATION, RESEARCH, AND ADVOCACY

## **BEYOND JUST COLOR**

Number of Users

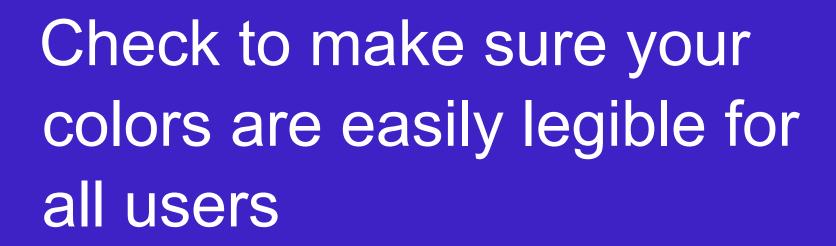






✓ Accessible









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# 10. Regular review and maintenance is crucial

# Your SEO & accessibility work is ongoing.

# Period.

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- Continuously develop new content for your website
- Update, optimize, or prune old content
- Regularly scan and audit your website for accessibility issues

# **SEO METRICS TO MONITOR**

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- Landing Pages / Exit Pages
- Keywords
- Impressions
- Clicks
- Rankings
- ✓ Site search queries
- Broken Links

# **MONITOR FOR ACCESSIBILITY**



- Inappropriate markup
- Missing alt text
- Unnecessary PDFs
- Inaccurate aria labels
- Unusual link behavior
- Keyboard operability

# rast issues Contrast Checker Itemast issues Home > Resources > Contrast Checker Itemast issues Foreground Itemast issues Hex Value Itemast issues Hex Value Itemast issues Item



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#### X Incorrect Use Of <div>

<DIV><FONT face=Arial size=2>Paragraph 1</FONT></DIV> <DIV><FONT face=Arial size=2></FONT>&nbsp;</DIV> <DIV><FONT face=Arial size=2>Paragraph 2</FONT></DIV>

#### X Incorrect Use Of Alt (Alternate) Text









# **10 KEY TAKEAWAYS**



- **1.** Keep your content scannable with short, easy-to-read paragraphs
- **2.** Good headings provide a scannable roadmap
- 3. Page titles, meta descriptions, and page addresses orient users
- 4. All images need to have alt text
- 5. Leverage HTML content wherever you can
- 6. For every 100 words you write, use your target keyword 1 time
- 7. Don't title links 'read more' or 'click here'
- 8. Clearly label buttons and links based on their behavior
- 9. Make sure your colors are easily legible for all users
- 10. Neither your SEO nor your accessibility efforts are "one and done"



## **REMEMBER:**

# Good usability is good accessibility.



# **LET'S CONNECT!**

Janna Fiester Vice president of UX and Creative jfiester@sandstormdesign.com



Download the presentation and other resources here:

sandstormdesign.com/a11yseo



sandstorm

Syd Hunsinger Product Owner, DEIB Specialist shunsinger@sandstormdesign.com





### **Complete Your Session Evaluation**

